

MONEY 101 EDUCATION

6.61 Taxpayer Advocate Office Contact Information – a FREE SERVICE to help resolve tax issues.

The federal and state governments have set up INDEPENDENT agencies” to help taxpayers resolve tax issues. They are called “Taxpayer Advocates.”



Advocates do NOT charge a fee. Their job is to ensure taxpayers are treated fairly and know their rights.

If you have a tax issue, first attempt to resolve it with the appropriate agency (the IRS or the State Income Tax Bureau.) However, if you cannot resolve the issue or feel treated inappropriately, contact the appropriate Taxpayer Advocate office, as they can offer significant help. When writing to the agencies, always include all relevant correspondence, including copies of letters they may have sent you.

INTERNAL REVENUE SERVICE (IRS) TAX ADVOCATE (FEDERAL TAXES):

WEBSITES:

<https://www.irs.gov/taxpayer-advocate>

or <https://www.taxpayeradvocate.irs.gov/> (the latter sight has a VIRTUAL ASSISTANT for easy issues)

Tax Advocate LOCAL OFFICES:

There are local offices throughout the country to help with FEDERAL tax issues.

<https://www.irs.gov/advocate/local-taxpayer-advocate>

Federal Taxpayer Advocate Service
2 Metrotech Center 100 Myrtle Ave. 7th Floor
Brooklyn, NY 11201, United States
Phone: 718-834-2200 or 877-777-4778

You can also fill out [Form 911, Request for Taxpayer Advocate Service Assistance](#) and mail it the above or fax it to 855-818-4818

NEW YORK STATE DEPARTMENT OF TAXATION (STATE TAXES):

WEBSITE: <https://www.tax.ny.gov/tra/>

MAIL:

1. Complete [Form DTF-911](#), *Request for Assistance from the Office of the Taxpayer Rights Advocate*.
2. Mail the form to:
NYS TAX DEPARTMENT OFFICE OF THE TAXPAYER RIGHTS ADVOCATE
W A HARRIMAN CAMPUS
ALBANY NY 12227-0912
Or Fax the Form DTF-911 to 518-435-8532.